



COMMONWEALTH OF MASSACHUSETTS

Department of Telecommunications and Cable

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February 8, 2022

Via Electronic Mail

Alexander W. Moore
Associate General Counsel, Verizon
6 Bowdoin Square, 9th Floor
Boston, MA 02114

Dear Mr. Moore:

The Department of Telecommunications and Cable ("Department") may direct removal of public access line service from the payphones of any company that fails to file its annual return required by G.L. c. 166, § 11. In Docket D.T.C. 21-AR, the Department found that the following payphone provider unreasonably refused or neglected to file its annual return:

- CPMC, Inc. (D.T.C. 21-AR-5)

Accordingly, the Department ordered that public access line service be removed from the payphones of this company. The Department directs Verizon to terminate the public access line service for all payphones operated by the above-named payphone provider, effective immediately.

Please provide confirmation of Verizon's compliance with this directive. Thank you for your attention to this matter. If you have any questions, please contact me at William.Bendetson@mass.gov or (857) 408-5175.

Sincerely,

/s/ William Bendetson
William Bendetson
Hearing Officer

Enclosure

cc: Christopher E. Bean, Manager State Government Relations, Verizon